

Dear valued customers:

The recent winter deep freeze in Texas has been very disruptive to the raw material supply chain and there is significant uncertainty about the damage that it may have caused to manufacturing plants. We have already received communications from many vendors (and we suspect that other vendors will soon follow) announcing sales allocations, price increases, or force majeure. It goes without saying that the next few weeks and months will be quite tough due to continuous shortages of raw materials and price increases.

A number of main suppliers have already announced force majeure of epoxy resin and as a result many manufacturers cannot purchase more raw materials, even at the current high prices. Fortunately, we currently carry enough inventory stock to be able to support the demand from our customers within the allocation restriction that has been imposed on all of us. We trust that we will be able, with your support, to navigate through this economic environment reasonably well.

If you anticipate having ongoing demand from your end users, and requirements for Zeraus' products, please reach out to us. We will do our best to work with you in helping to secure material requirements for your needs. However, it is important to note that due to this declaration, material availability is not guaranteed.

Thank you for your understanding,

Atta Zaghloul  
President